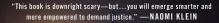


Sources and Consequences of Algorithmic Bias

Maria De-Arteaga

Assistant Professor Information, Risk and Operations Management Department University of Texas at Austin



a



AUTOMATING INEQUALITY

HOW HIGH-TECH TOOLS PROFILE, POLICE, AND PUNISH THE POOR



Sections ≡ Try 1 month for \$1 Sign in ▲

Racial bias in a medical algorithm favors white patients over sicker black patients



BUSINESS NEWS OCTOBER 9, 2018 / 11:12 PM / A YEAR AGO



Amazon scraps secret AI recruiting tool that showed bias against women

The University of Texas at Austin McCombs School of Business

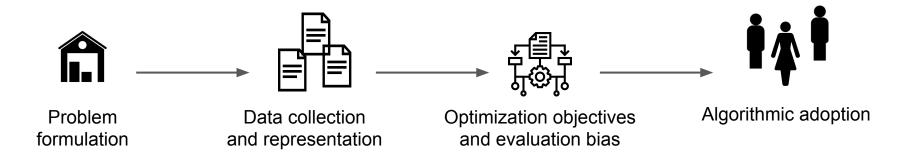


Outline

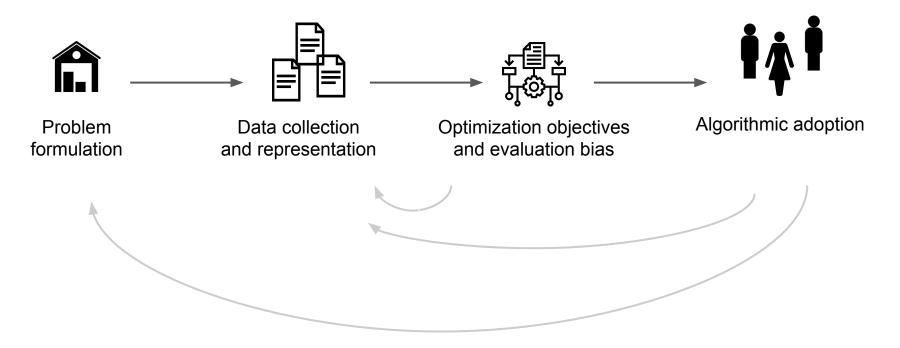
- 1. Taxonomy of sources of bias.
- 2. Bias in victim crime reporting and its effect on predictive policing (FAccT'21).

The effect of differential victim crime reporting on predictive policing systems

Nil-Jana Akpinar nakpinar@stat.cmu.edu Department of Statistics and Data Science & Machine Learning Department Carnegie Mellon University Maria De-Arteaga Information, Risk, and Operations Management Department McCombs School of Business University of Texas at Austin Alexandra Chouldechova Heinz College & Department of Statistics and Data Science Carnegie Mellon University



Working paper, joint with: Stefan Feuerriegel & Maytal Saar-Tsechansky. *Algorithmic Fairness in Business Analytics: Directions for Research and Practice*.





Bias ingrained in underlying assumptions

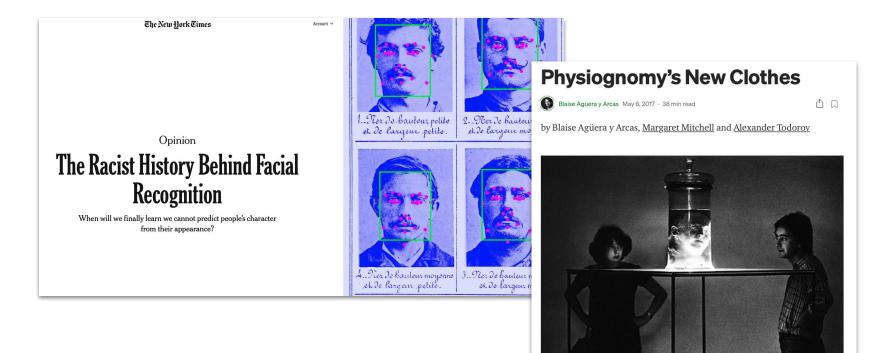
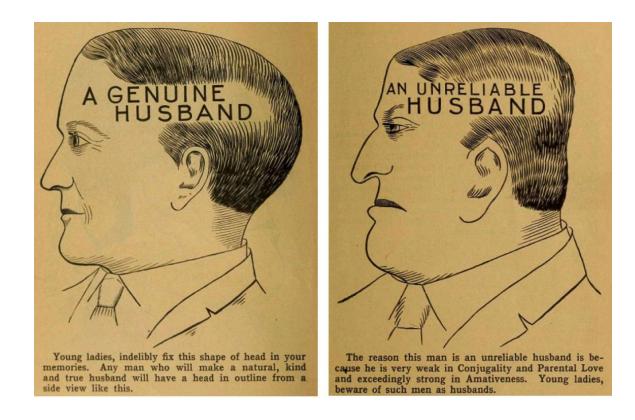


Figure 1. A couple viewing the head of Italian criminologist Cesare Lombroso preserved in a jar of formalin at an exhibition in Bologna, 1978. (Photo by Romano Cagnoni/Hulton Archive/Getty Images)



Pages from "Vaught's Practical Character Reader," a phrenology book published in 1902. Source: Archive.org





FACEPTION IS A FACIAL PERSONALITY ANALYTICS TECHNOLOGY COMPANY

We reveal personality from facial images at scale to revolutionize how companies, organizations and even robots understand people and dramatically improve public safety, communications, decision-making, and experiences.



OUR CLASSIFIERS

Utilizing advanced machine learning techniques we developed and continue to evolve an array of classifiers. These classifiers represent a certain persona, with a unique personality type, a collection of personality traits or behaviors. Our algorithms can score an individual according to their fit to these classifiers.



HIGH IQ

Endowed with a reasoning skills, like logic, spatial skills. Self-made people, free-thinkers and entrepreneurs. Exceptionally gifted, tend to be less socially oriented, value truth, facts and logic more than emotional relations. Creative and independent minded, with exceptional concentration abilities, a high intellect and mental capacity



Academic Researcher

Endowed with sequential thinking, high analytical abilities, a multiplicity of ideas, deep thoughts and seriousness. Creative, with a high concentration ability, high mental capacity, and interest in data and information.



Professional Poker Player

Endowed with a high concentration ability, perseverance and patience. Goal-oriented, analytical, with a dry sense of humor. Silent, devoid of emotion and emotional expression, strict and sharp minded, with high critical perception.



Bingo Player

Endowed with a high mental ceiling, high concentration, adventurousness, and strong analytical abilities. Tends to be creative, with a high originality and imagination, high conservation and sharp senses.



Brand Promoter

Endowed with a high self-confidence, authoritative, charismatic and magnetic personality, with high intellect and high verbal ability. Tends to be kind, sociable and direct, and very practical.

White-Collar Offender



Tends to have a low self-esteem, a high IQ and charisma. Anxious, tensed and frustrated, competitive, ambitious and dominant. Usually loves to take risks and have a dry sense of humor.

Terrorist



Suffers from a high level of anxiety and depression. Introverted, lacks emotion, calculated, tends to pessimism, with low self-esteem, low self image and mood swings.

Pedophile

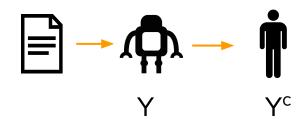


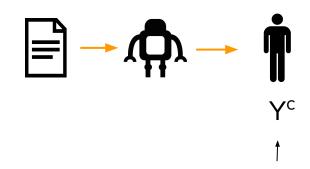
Suffers from a high level of anxiety and depression. Introverted, lacks emotion, calculated, tends to pessimism, with low self-esteem, low self image and mood swings.

Bias ingrained in underlying assumptions

- Al ethics is broader than Al fairness.
- Some tasks are *inherently* biased, grounded on discriminatory assumptions.
- Misleading to talk about "fairness" in these context.
- Accuracy and good AI performance can also be harmful!



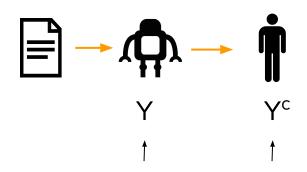




Complex, multi-faceted, (and sometimes contested) outcome

Examples:

- Patients' healthcare needs
- Prospective employees potential



Quantifiable, imperfect proxy

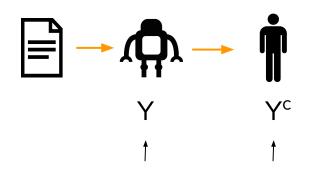
Examples:

- Healthcare spending
- Job promotions

Complex, multi-faceted, (and sometimes contested) outcome

Examples:

- Patients' healthcare needs
- Prospective employees potential



Quantifiable, imperfect proxy

Examples:

- Healthcare spending
- Job promotions

Complex, multi-faceted, (and sometimes contested) outcome

Examples:

- Patients' healthcare needs
- Prospective employees potential

Mind the gap!

Y^c



Dissecting racial bias in an algorithm used to manage the health of populations

Ziad Obermeyer $^{1,2\,\ast},$ Brian Powers 3, Christine Vogeli 4, Sendhil Mullainathan $^{5\,\ast}+$

Mind the gap!

"Bias occurs because the algorithm **uses health costs as a proxy for health needs. Less money is spent on Black patients** who have the same level of need, and the algorithm thus falsely concludes that Black patients are healthier than equally sick White patients."

Misleading comparisons

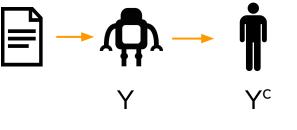
Erroneously assuming the human is engaged in the same predictive task

ML "better than" the human expert with respect to artificial task

Self-fulfilling prophecies

Evaluating with respect to proxy

Incorrect predictions erroneously assessed as correct when assuming proxy is "ground truth"



Mind the gap!

Problem formulation

- Decisions involved:
 - What is the overarching goal of the system?
 - What is the mechanism of entry into the population subjected to the algorithm?
 - What is the space of possible decisions?

Prediction-Based Decisions and Fairness: A Catalogue of Choices, Assumptions, and Definitions

> Shira Mitchell Civis Analytics sam942@mail.harvard.edu

Eric Potash University of Chicago epotash@uchicago.edu

Solon Barocas Microsoft Research and Cornell University sbarocas@cornell.edu Alexander D'Amour Google Research alexdamour@google.com

Kristian Lum University of Pennsylvania kl1@seas.upenn.edu

Problem formulation: how does it matter?

Algorithms that solve seemingly the same task can be embedded within entirely different problem formulations, which directly impacts fairness considerations: what burdens and benefits are allocated?

Problem formulation: how does it matter?

Algorithms that solve seemingly the same task can be embedded within entirely different problem formulations, which directly impacts fairness considerations: what burdens and benefits are allocated?

Predicting Student Loan Default for the University of Texas at Austin

Elizabeth Herr

Larry Burt

Predicting and Deterring Default with Social Media Information in Peer-to-Peer Lending

Ruyi Ge, Juan Feng, Bin Gu & Pengzhu Zhang

Problem formulation: how does it matter?

Algorithms that solve seemingly the same task can be embedded within entirely different problem formulations, which directly impacts fairness considerations: what burdens and benefits are allocated?

Predicting Student Loan Default for the University of Texas at Austin

Elizabeth Herr

Larry Burt

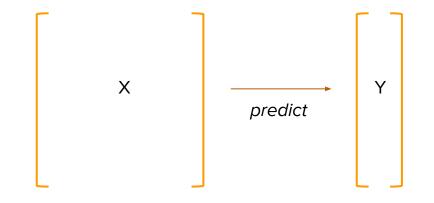
"Interventions that focus on student persistence and academic success were seen as the primary actions needed to help prevent student loan default".

"deterring borrowers with social stigma and shaming on online social media could be a low-cost enforcement option for Chinese P2P lending platforms". Predicting and Deterring Default with Social Media Information in Peer-to-Peer Lending

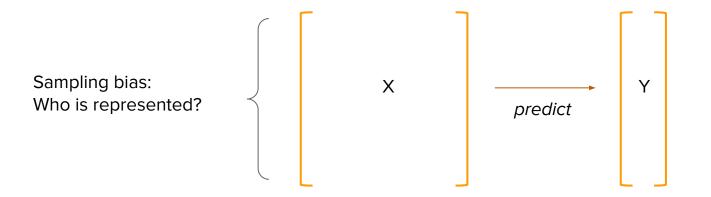
Ruyi Ge, Juan Feng, Bin Gu & Pengzhu Zhang



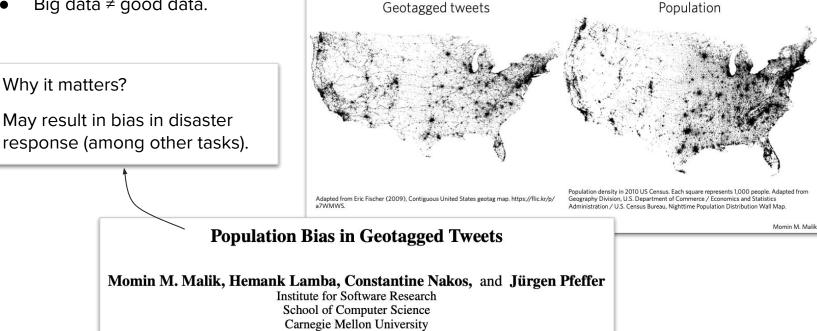
- ML algorithms often trained with convenient, inexpensive data.
- Big data ≠ good data.



- ML algorithms often trained with convenient, inexpensive data.
- Big data \neq good data.

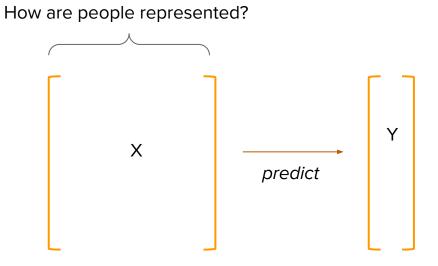


- ML algorithms often trained with convenient, inexpensive data.
- Big data ≠ good data.

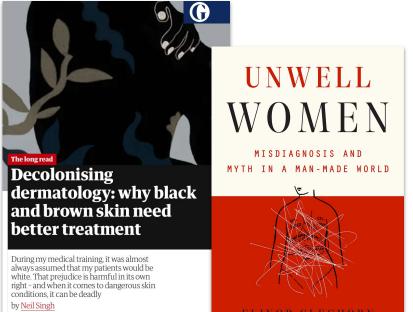


- ML algorithms often trained with convenient, inexpensive data.
- Big data ≠ good data.
- Sources of sampling bias:
 - Access to technology and resources
 - Previously served/underserved communities
 - Trust in authorities (reporting)
- Invisibilization in sampling bias often *compounds* previous injustices.

• Predictive power of features collected may differ across subpopulations.



- Predictive power of features collected may differ across subpopulations.
- In healthcare: symptoms that are studied, taught, and recorded may only hold diagnostic power for some.



- Predictive power of features collected may differ across subpopulations.
- In healthcare: symptoms that are studied, taught, and recorded may only hold diagnostic power for some.
- Choice may be informed by, and only hold predictive power, in some cultural contexts.
 - Example: number of credit cards as a positive signal for "creditworthiness".



• Ability to adapt to a certain choice of features may also differ across groups.

Nicole Immorlica

Microsoft Research

- Ability to adapt to a certain choice of features may also differ across groups.
- Strategic adaptation to incentives is not possible for everyone.
- Standardized tests: incentivize students to invest in tutoring and retake tests, but not everyone can do this.

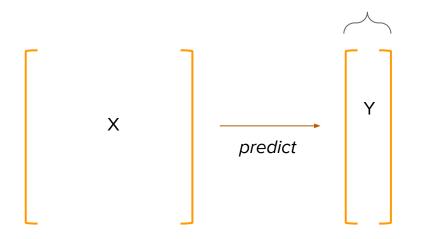
Lily Hu

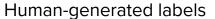
Harvard University



Human assessments encoded as labels

- Target labels are often termed "ground truth", but they may also encode biases.
- Whose views are encoded and valued?





Human assessments encoded as labels

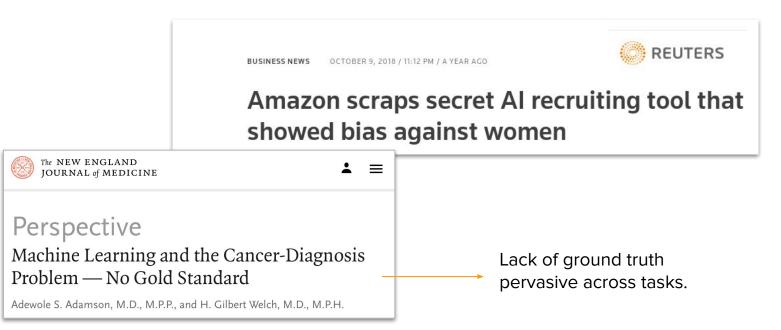
- Target labels are often termed "ground truth", but they may also encode biases.
- Whose views are encoded and valued?

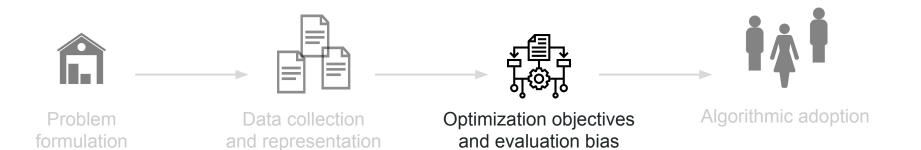
Implicitly or explicitly predicting HR and managerial reviews perpetuates past biases



Human assessments encoded as labels

- Target labels are often termed "ground truth", but they may also encode biases.
- Whose views are encoded and valued?





Optimization objectives and evaluation bias

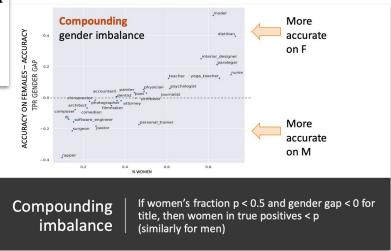
- What is the optimization objective? How do we evaluate performance?
- Even if data is representative of the target population, a choice of performance metric centered on "overall performance" is centering majority populations.

Optimization objectives and evaluation bias

- What is the optimization objective? How do we evaluate performance?
- Even if data is representative of the target population, a choice of performance metric centered on "overall performance" is centering majority populations.

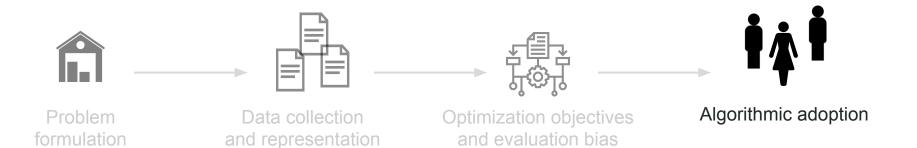
Bias in Bios: A Case Study of Semantic Representation Bias in a High-Stakes Setting

Maria De-Arteaga¹, Alexey Romanov², Hanna Wallach³, Jennifer Chayes³, Christian Borgs³, Alexandra Chouldechova¹, Sahin Geyik⁴, Krishnaram Kenthapadi⁴, Adam Tauman Kalai³ ¹Carnegie Mellon University, ²University of Massachusetts Lowell, ³Microsoft Research, ⁴LinkedIn



38

Sources of bias



Algorithmic adoption

- How are algorithmic recommendations integrated into decisions?
- Regardless of "fairness properties" of the predictions, non-uniform adherence to recommendations may lead to unfair decisions.

Algorithmic adoption

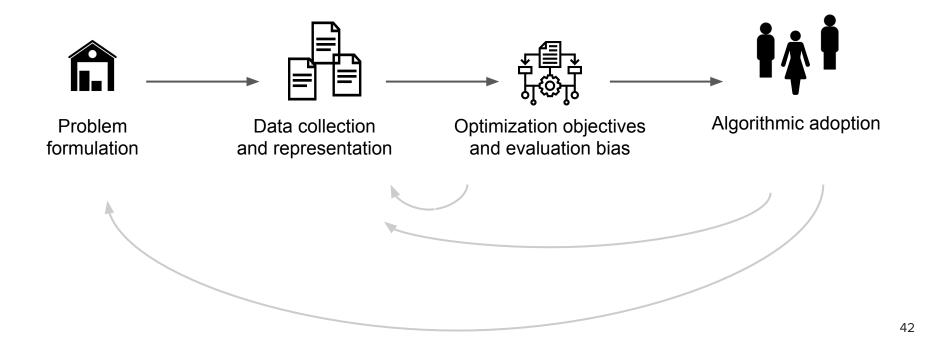
- How are algorithmic recommendations integrated into decisions?
- Regardless of "fairness properties" of the predictions, non-uniform adherence to recommendations may lead to unfair decisions.

If You Give a Judge a Risk Score: Evidence from Kentucky Bail Decisions*

Alex Albright⁺

"I show that this [raw racial disparities in initial bond] increase was **not simply a consequence of different risk scores** by race. Rather, the **recommended default was also more likely to be overridden** (in favor of harsher bond conditions) for black defendants than similar white defendants".

Sources of bias: Multiple may be present and interact with each other



Rethinking the bias problem

• General framing: The bias is in the data.

Rethinking the bias problem

- General framing: The bias is in the data.
- Alternative framing: The bias is in the gap between the question that motivates us and the question that we are answering.

Rethinking the bias problem

- General framing: The bias is in the data.
- Alternative framing: The bias is in the gap between the question that motivates us and the question that we are answering.
- Centering decisions, rather than predictions, allows us to:
 - Reimagine the questions that we are answering.
 - Rethink how we integrate algorithms into decision-making pipelines.
 - Scrutinize proxy objectives.
 - Evaluate ML-assisted decisions, not ML predictions.
 - Anticipate long-term, contextual risks.



Outline

- 1. Taxonomy of sources of bias.
- 2. Bias in victim crime reporting and its effect on predictive policing (FAccT'21).

The effect of differential victim crime reporting on predictive policing systems

Nil-Jana Akpinar nakpinar@stat.cmu.edu Department of Statistics and Data Science & Machine Learning Department Carnegie Mellon University Maria De-Arteaga Information, Risk, and Operations Management Department McCombs School of Business University of Texas at Austin Alexandra Chouldechova Heinz College & Department of Statistics and Data Science Carnegie Mellon University

Predictive policing increasingly deployed across cities and countries



Azavea blog: Why we sold HunchLab (2019)

PALANTIR HAS SECRETLY BEEN USING New orleans to test its predictive Policing technology

Palantir deployed a predictive policing system in New Orleans that even city council members don't know about

By Ali Winston | Feb 27, 2018, 3:25pm EST Illustrations by Garret Beard and Alex Castro

f 🎽 🕝 SHARE

POLICY

n May and June 2013, wh highest in the United State down two landmark racke accused of membership in tw 3NG and the 110ers. Membe 25 murders as well as severa

Subsequent investigations by the E the Federal Bureau of Investigation indictments, including that of a 22a gang called the 39ers who was a several murders.

According to Ronal Serpas, the de time, one of the tools used by the N

The Verge (2018)

La Universidad Nacional ayudará a predecir crímenes en Bogotá



PredPol website (2021)

Modern predictive policing systems have come under scrutiny due to a lack of transparency and concerns about biased outcomes.



edPol website (2021)

Critics have demonstrated the potential for dangerous feedback loops when using arrest data.

- Lum and Isaac [1] demonstrate how using data on drug arrests in Oakland, CA as inputs to the PredPol predictive policing algorithm would result in high concentrations of policing in racial and ethnic minority neighborhoods.
- Ensign et al. [2] use a generalized Pólya urn model to theoretically analyze how feedback loops in arrest-based predictive policing systems arise.

49

Critics have demonstrated the potential for dangerous feedback loops when using arrest data. Proponents argue other types of data are used.

- Lum and Isaac [1] demonstrate how using data on drug arrests in Oakland, CA as inputs to the PredPol predictive policing algorithm would result in high concentrations of policing in racial and ethnic minority neighborhoods.
- **Ensign et al. [2]** use a generalized Pólya urn model to theoretically analyze how feedback loops in arrest-based predictive policing systems arise.

PredPol [3]

"unbiased nature of [...] algorithm"

"data collected and analyzed is primarily victim data"

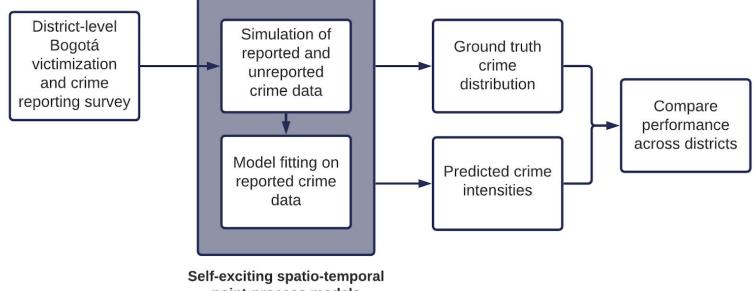
"excludes drug related offenses and traffic citation data from its predictions to remove officer bias"

50

[1] Kristian Lum and William Isaac. 2016. To predict and serve? Significance (2016)

[2] Danielle Ensign et al. 2018. Runaway Feedback Loops in Predictive Policing. Conference on Fairness, Accountability, and Transparency (FAT* 2018)
[3] PredPol 2017. Machine Learning and Policing. https://blog.predpol.com/machine- learning-and-policing. [Online; accessed 1/20/21]

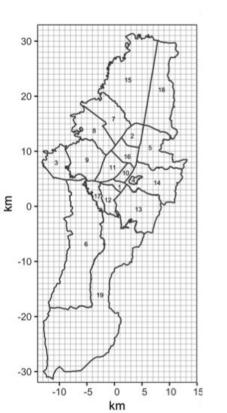
We demonstrate how differential victim crime reporting can lead to geographical outcome disparities in hot spot prediction with no arrest data used.



point-process models (used by PredPol)

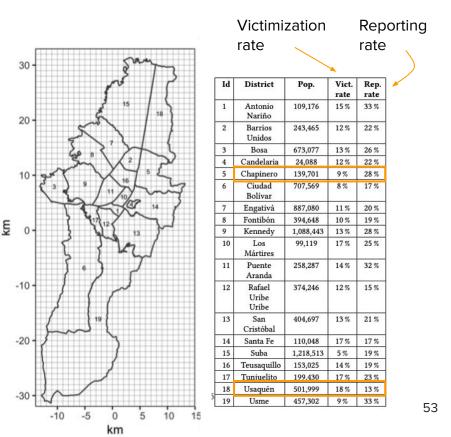
Our analysis is based on a crime simulation patterned after district-level crime statistics for Bogotá, Colombia.

- District-level victimization and victim crime reporting rates collected by Bogotá's chamber of commerce, Cámara de Comercio de Bogotá (CCB) in 2014.
- ~10,000 participants from all socio-economic statuses and all 19 urban districts.



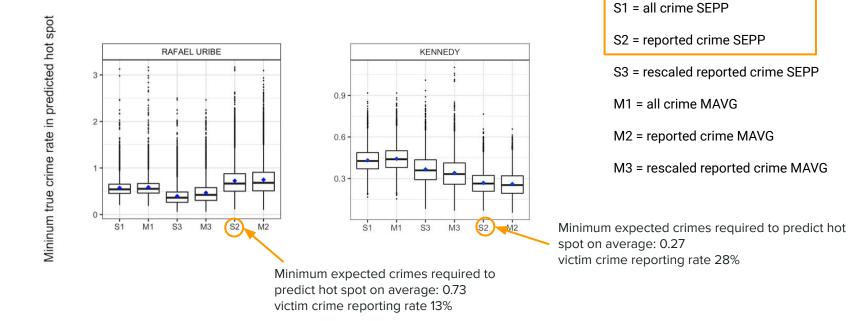
Our analysis is based on a crime simulation patterned after district-level crime statistics for Bogotá, Colombia.

- District-level victimization and victim crime reporting rates collected by Bogotá's chamber of commerce, Cámara de Comercio de Bogotá (CCB) in 2014.
- ~10,000 participants from all socio-economic statuses and all 19 urban districts.



When trained on only reported crime data, some districts require more than double the crime rate of other districts to have their cells selected as hot spots.

When trained on only reported crime data, some districts require more than double the crime rate of other districts to have their cells selected as hot spots.

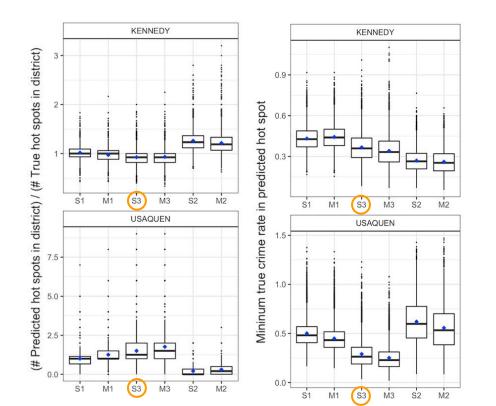


On average the minimum true crime rate that leads to a predicted hot spot in Rafael Uribe Uribe is 2.7 times the minimum crime rate required in Kennedy

Rescaling according to victim reporting rates as solution?

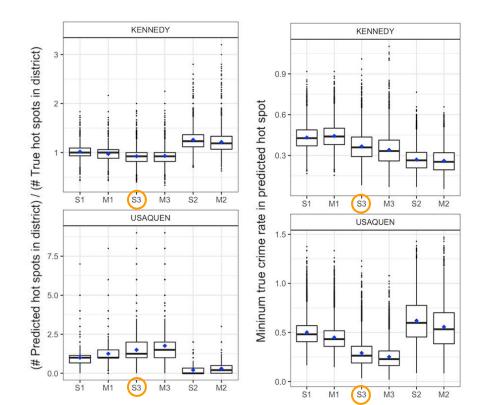
Rescaling according to victim reporting rates as solution? Only alleviates the problem partly.

Rescaling according to victim reporting rates as solution? Only alleviates the problem partly.



- Rescaled model (S3) often closer to the full data model (S1) than crime-report model (S2).
- **Problem:** Rescaling increases predictions in district by **fixed factor irrespective of cell-specific crime**. The wrong cells can be selected in consequence.
 - Misallocation within district.

Rescaling according to victim reporting rates as solution? Only alleviates the problem partly.



- Rescaled model (S3) often closer to the full data model (S1) than crime-report model (S2).
- **Problem:** Rescaling increases predictions in district by **fixed factor irrespective of cell-specific crime**. The wrong cells can be selected in consequence.
 - ➤ Misallocation within district.
- In order to recover the cell-wise true crime distribution, a cell-by-cell rate of victim crime reporting would be required which is unattainable in practice.

Not specific to SEPP: A within-cell exponentially weighted moving average model of crime counts leads to very similar results.

district)

(# Predicted hot spots in district) / (# True hot spots in

Figure. Equity measures for hot spot selection in Bogotá districts. Each data point represents a distinct evaluation day (189 days) in a given simulation run (50 runs).

S1 = all crime SEPP

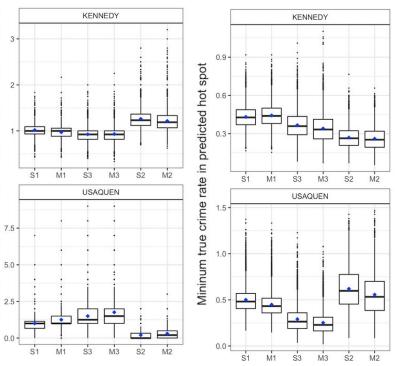
S2 = reported crime SEPP

S3 = rescaled reported crime SEPP

M1 = all crime MAVG

M2 = reported crime MAVG

M3 = rescaled reported crime MAVG



60

Differences in victim crime reporting rates can lead to geographical bias in common hot spot prediction algorithms even when no data from arrests or police initiated contact is used.

Differences in victim crime reporting rates can lead to geographical bias in common hot spot prediction algorithms even when no data from arrests or police initiated contact is used.

Implications

This can lead to misallocation of police patrols in the form of over-policing of some neighborhoods while areas with effectively higher crime rates are under-policed.

Differences in victim crime reporting rates can lead to geographical bias in common hot spot prediction algorithms even when no data from arrests or police initiated contact is used.

Implications

This can lead to misallocation of police patrols in the form of over-policing of some neighborhoods while areas with effectively higher crime rates are under-policed.

Non-solution

It is unclear how this problem could be mitigated. Rescaling predicted crime rates by surveyed victim crime reporting rates also increases noise and can can make singling out specific cells within a district hard.

Differences in victim crime reporting rates can lead to geographical bias in common hot spot prediction algorithms even when no data from arrests or police initiated contact is used.

Implications

This can lead to misallocation of police patrols in the form of over-policing of some neighborhoods while areas with effectively higher crime rates are under-policed.

Non-solution

It is unclear how this problem could be mitigated. Rescaling predicted crime rates by surveyed victim crime reporting rates also increases noise and can can make singling out specific cells within a district hard.

Socio-technical context

Victim crime reporting rates are known to be driven by socio-economic factors, types of crime and other demographics. More work is needed for an in-depth discussion of the interplay between predictive disparities and these factors in the Bogotá context.



From april 28th at 6:00 am to may 28th at 12:00 pm we have registered in our platform GRITA

3789

45¹ 1248 victims of homicides

1649 arbitrary arrests

Police Brutality

victims of physical violence by the police the police

allegedly committed by

705

violent interventions by the public force

victims cases of firearm injuries shootings to their by the police

187 25

victims of sexual violence by the public force

1. 29 cases of homicide are currently under verification for circumstances of time, place, mode of action, social context and alleged aggressor.

65

with

eyes



Thanks!

