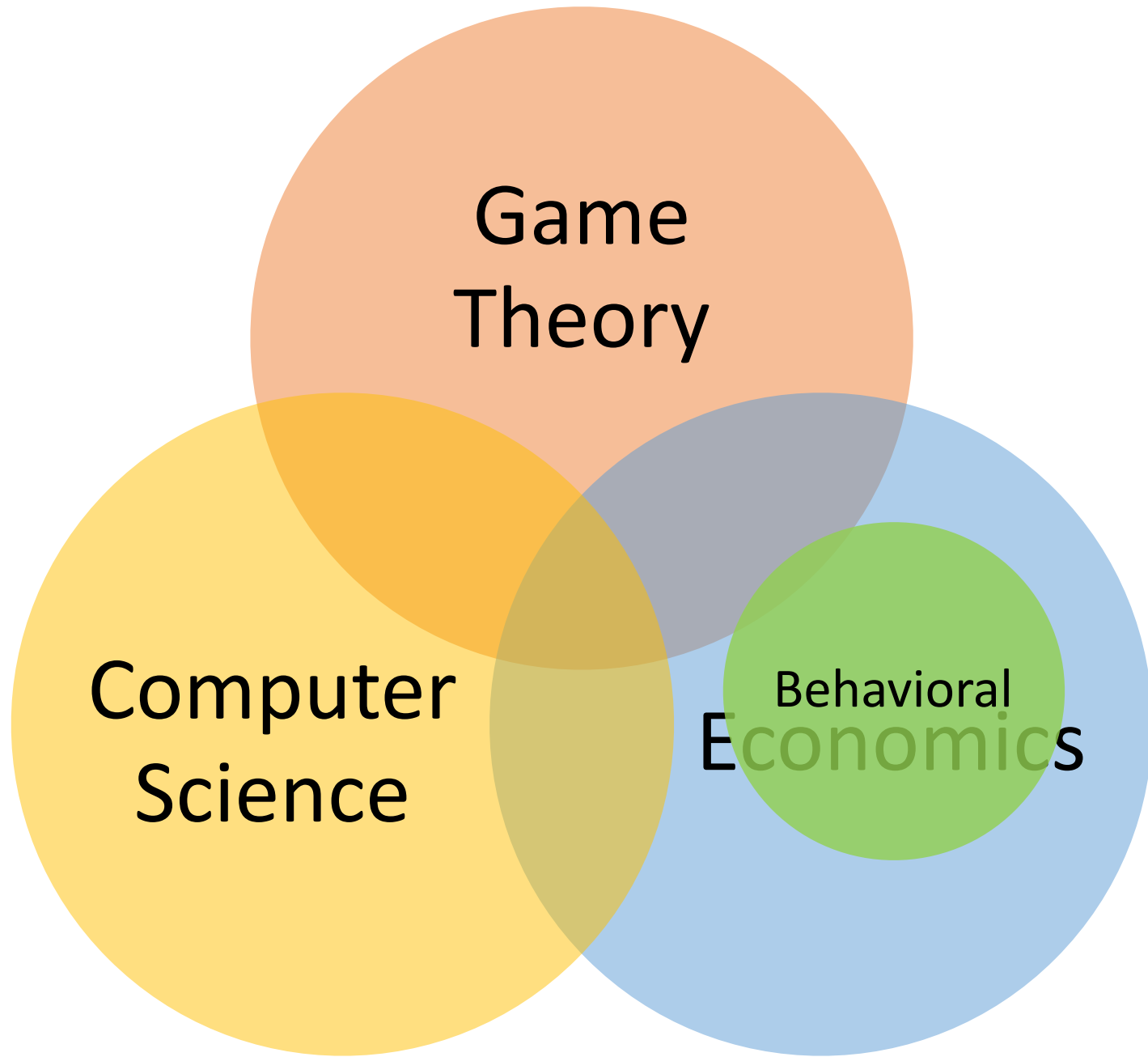




# On Planning, Cognitive Biases and Prophet Inequalities

Sigal Oren

Ben-Gurion University









PÂTISSERIE BOULANGERIE

LA PETITE ALSACIE

MAISON MAEBER





# La Journée d'Augustine

Boulangerie Pâtisserie à l'Ancienne



bar  
brasserie



BOULANGERIE

FABRICATION TRADITIONNELLE

Qualité France



2008

Le Point



2014

Qualité France



2002







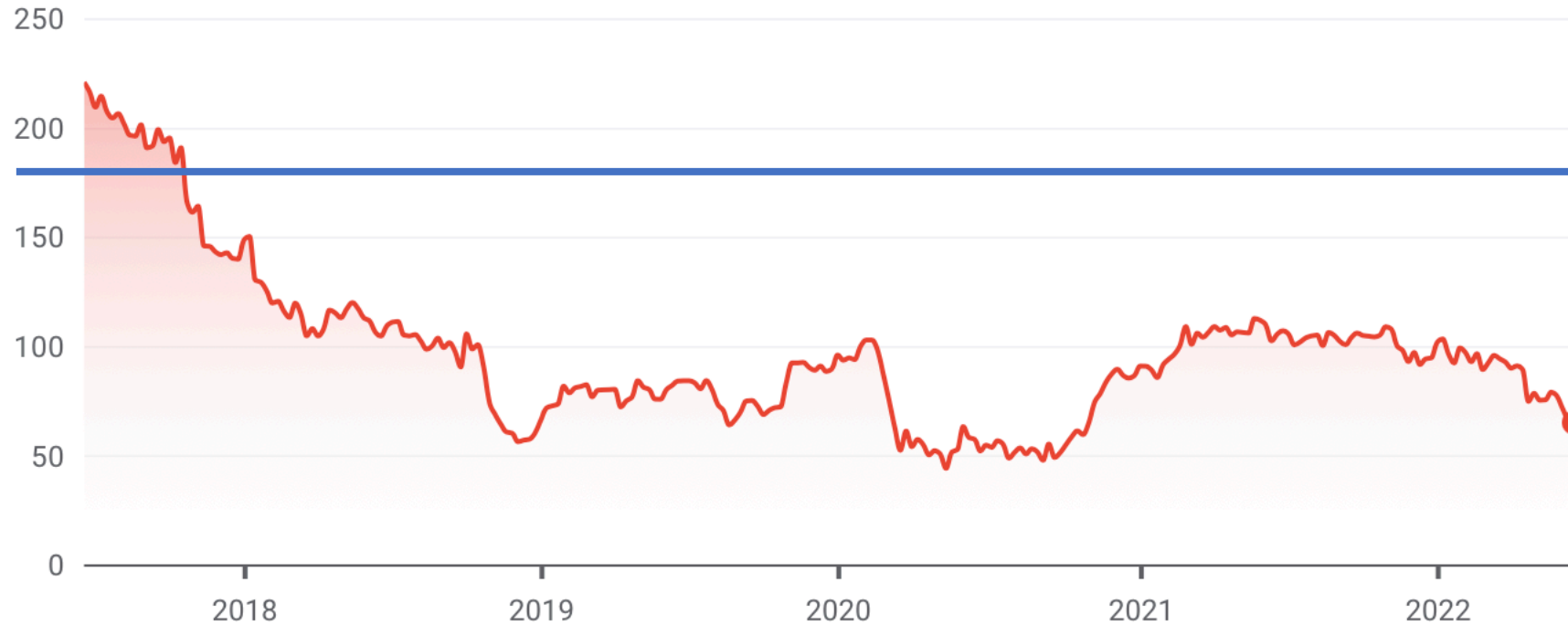
by The Baker Upstairs  
for Somewhat Simple



# Biases in Decision Making



Purchase Price



Investors tend to avoid selling stocks below the purchase price (Odean'98)

This behavior is related to two behavioral biases (Kahneman and Tversky'79):

**Reference point** – *gains and losses are computed with respect to some reference point - the purchase price.*

**Loss aversion** – *losses are weighed higher than gains.*



# Biases in Decision Making

Is the reference point necessarily fixed?



**Reference Point:** Highest quality of boulangerie observed so far.

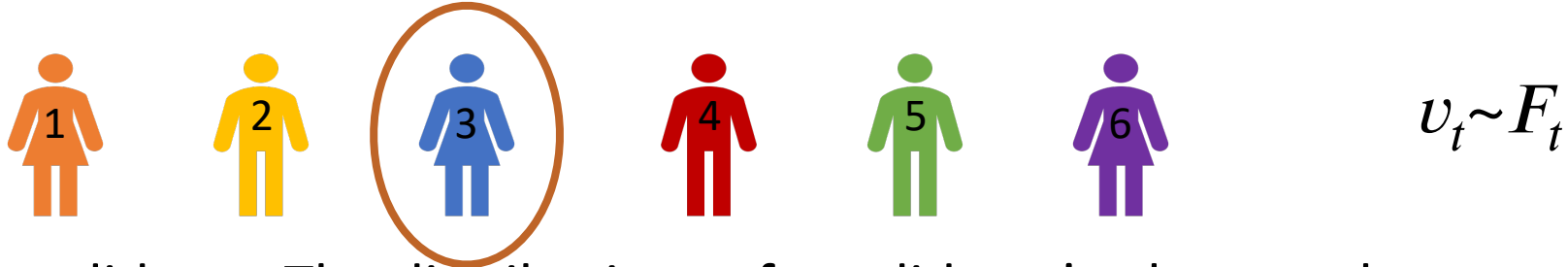
Subjects performing a sequential search task in an experiment stopped searching too early (Schunk and Winter'09)



Consistent with a *changing reference* point: minimal price observed.



# Optimal Stopping Problems



- **Setup:**  $n$  candidates. The distributions of candidates' values are known.
- **Process:** The agent interviews the candidates by order to reveal their value. After interviewing the agent decides whether to hire or not.
- **Objective:** maximize the quality of the candidate that is hired.

**Prophet inequality:** There exists a stopping rule selecting a candidate with expected value at least  $\frac{1}{2}$  of the best candidate in hindsight (Krengel and Sucheston'78).

## Behavioral Adaptation (Kleinberg, Kleinberg and Oren'21):

*Consider a reference-dependent agent that has loss aversion.*

- Let  $\lambda \geq 0$  be a parameter denoting the extent of the loss aversion.
- Let  $v$  denote the value of the best candidate so far (=the reference point).
- If the agent hires a candidate of value  $u < v$  its utility is  $u - \lambda(v - u)$ .
- The biased agent aims to maximize its **expected utility**.



# An Example

**Behavioral Adaptation:** Consider a reference-dependent agent that has loss aversion.

- Let  $\lambda \geq 0$  be a parameter denoting the extent of the loss aversion.
- Let  $v$  denote the value of the best candidate so far (=the reference point).
- If the agent hires a candidate of value  $u < v$  its utility is  $u - \lambda(v - u)$
- The biased agent aims to maximize its **expected utility**.

$$\begin{array}{cc} \text{1} & v_1 = \frac{1}{2} \\ \text{2} & v_2 = \begin{cases} 4 & w \cdot p^{1/4} \\ 0 & w \cdot p^{3/4} \end{cases} \end{array}$$

Expected value of a prophet:  $\frac{3}{4} \cdot \frac{1}{2} + \frac{1}{4} \cdot 4 = 1.375$

Expected value of an unbiased agent : 1

Expected value of a 2-biased agent : 0.5

Performance ratio:  $\frac{\text{prophet}}{\text{2-biased}} = 2.75, \frac{\text{unbiased}}{\text{2-biased}} = 2$

**2-biased agent:**

$$\underbrace{1 - \frac{3}{4} \cdot 2 \left( \frac{1}{2} - 0 \right)}_{\text{Expected utility for taking } v_2} = \frac{1}{4} \leq \underbrace{\frac{1}{2}}_{\text{Utility for taking } v_1}$$



# Results: “Prophet Inequality”

$V^*$  - value of the best candidate in hindsight.

$V_\lambda$  - value of the candidate chosen by an optimal  $\lambda$ -biased stopping rule.

Theorem:  $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq \lambda + 2$  and this is tight.

**Proof Sketch** (Samuel-Cahn'84) – show that the following stopping rule achieves the desired

bound: hire the first candidate with value greater than  $\theta$  where  $\Pr(V^* > \theta) = \frac{\lambda + 1}{\lambda + 2}$ .



**Detour:** Prophet Inequality for optimal agents -  $\frac{E[V^*]}{E[V_0]} \leq 2$

Accept the first candidate with value above a threshold  $\theta$  such that  $Pr[V^* > \theta] = 1/2$

Denote this stopping rule by  $\tau$ . We will show  $\frac{E[V^*]}{E[V(\tau)]} \leq 2$   $\geq \frac{1}{2}\theta$

$$E[V(\tau)] = \int_0^\infty Pr(V(\tau) > y)dy = \int_0^\theta Pr(V(\tau) > y)dy + \int_\theta^\infty Pr(V(\tau) > y)dy$$

$$Pr(V(\tau) > y) = \sum_{t=1}^n Pr(V_t > y, V_{-t} < \theta) = \sum_{t=1}^n Pr(V_t > y) \cdot Pr(V_{-t} < \theta) \geq 1/2$$

$$\int_\theta^\infty Pr(V^* > y)dy = \int_0^\infty Pr(V^* - \theta > z)dz \geq E[(V^* - \theta)] \geq Pr(V^* > y)$$

$$E[V(\tau)] \geq \frac{1}{2}\theta + \frac{1}{2}E[V^* - \theta] = \frac{1}{2}E[V^*]$$

# Results: “Prophet Inequality”


$V^*$  - value of the best candidate in hindsight.


$V_\lambda$  - value of the candidate chosen by an optimal  $\lambda$ -biased stopping rule.

Theorem:  $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq \lambda + 2$  and this is tight.

**Proof Sketch** (Samuel-Cahn’84) – show that the following stopping rule achieves the desired

bound: hire the first candidate with value greater than  $\theta$  where  $\Pr(V^* > \theta) = \frac{\lambda + 1}{\lambda + 2}$ .

Tightness:  1  $v_1 = \frac{1}{1 + (1 - \varepsilon)\lambda}$

 2  $v_2 = \begin{cases} 1/\varepsilon & w.p. \varepsilon \\ 0 & w.p. 1 - \varepsilon \end{cases}$

$\lambda$ -biased always selects candidate 1:

$$\frac{1}{1 + (1 - \varepsilon)\lambda} = 1 - \frac{\lambda(1 - \varepsilon)}{1 + (1 - \varepsilon)\lambda}$$

Expected value of a prophet:

$$(1 - \varepsilon) \cdot \frac{1}{1 + (1 - \varepsilon)\lambda} + 1 = \frac{2 - \varepsilon + \lambda(1 - \varepsilon)}{1 + (1 - \varepsilon)\lambda}$$



# Results: Comparison to unbiased

Theorem:  $\frac{\text{unbiased}}{\lambda\text{-biased}} = \frac{E[V_0]}{E[V_\lambda]} \leq \lambda + 1$  and this is tight.

$\pi_\lambda$  - optimal stopping rule for a  $\lambda$ -biased agent.

$\pi_0$  - optimal stopping rule for an unbiased agent.

$V^*$  - value of the best candidate in hindsight.

$V_\lambda$  - value of the candidate chosen by  $\pi_\lambda$ .

$V_0$  - value of the candidate chosen by  $\pi_0$ .

**Proof Idea 1:** Lower bound the expected utility of  $\pi_\lambda$  by  $\pi_0$ .

Expected value of  $\pi_0$ :  $= E[V_0]$       Expected loss of  $\pi_0$ :  $\leq E[V^* - V_0] = E[V^*] - E[V_0]$

# Results: Comparison to unbiased

Theorem:  $\frac{\text{unbiased}}{\lambda\text{-biased}} = \frac{E[V_0]}{E[V_\lambda]} \leq \lambda + 1$  and this is tight.

$\pi_\lambda$  - optimal stopping rule for a  $\lambda$ -biased agent.

$\pi_0$  - optimal stopping rule for an unbiased agent.

$V^*$  - value of the best candidate in hindsight.

$V_\lambda$  - value of the candidate chosen by  $\pi_\lambda$ .

$V_0$  - value of the candidate chosen by  $\pi_0$ .

**Proof Idea 1:** Lower bound the expected utility of  $\pi_\lambda$  by  $\pi_0$ .

$$\text{Expected utility of } \pi_\lambda \geq E[V_0] - \lambda(E[V^*] - E[V_0]) = (\lambda + 1)E[V_0] - \lambda E[V^*]$$

**Proof Idea 2:** Apply the bounds that we have: Let

$$\beta = \frac{E[V^*]}{E[V_\lambda]}, \quad \Delta = \frac{E[V^*]}{E[V_0]}. \quad \text{Then, } \frac{E[V_0]}{E[V_\lambda]} = \frac{\beta}{\Delta}.$$

$$E[V_\lambda] = \frac{E[V^*]}{\beta} \geq \text{Expected utility of } \pi_\lambda \geq (\lambda + 1) \frac{E[V^*]}{\Delta} - \lambda E[V^*] \Rightarrow \beta \leq \frac{\Delta}{1 - \lambda(\Delta - 1)}$$

$$\text{We conclude: } \frac{\beta}{\Delta} \leq \min \left\{ \frac{1}{1 - \lambda(\Delta - 1)}, \frac{\lambda + 2}{\Delta} \right\} \Rightarrow \frac{E[V_0]}{E[V_\lambda]} \leq \lambda + 1$$

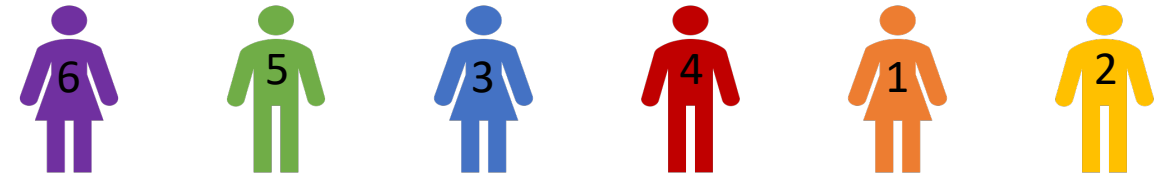
Recall  $\beta \leq \lambda + 2$



# Some Monotonicity Results

	Expected utility	Expected value of candidate
Reference value increases	↘	↗ or ↘
$\lambda$ increases	↘	↘
Adding a candidate at the end	↗	↗
Adding a candidate at the beginning	↗ or ↘ If ↘ at most factor $\lambda + 1$	↗ or ↘ If ↘ at most factor $\lambda + 1$

# Ordering Problems



Candidates are ordered uniformly at random:

- $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq n$  (tight).
- $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq \Theta(\log \lambda)$  (essentially tight).

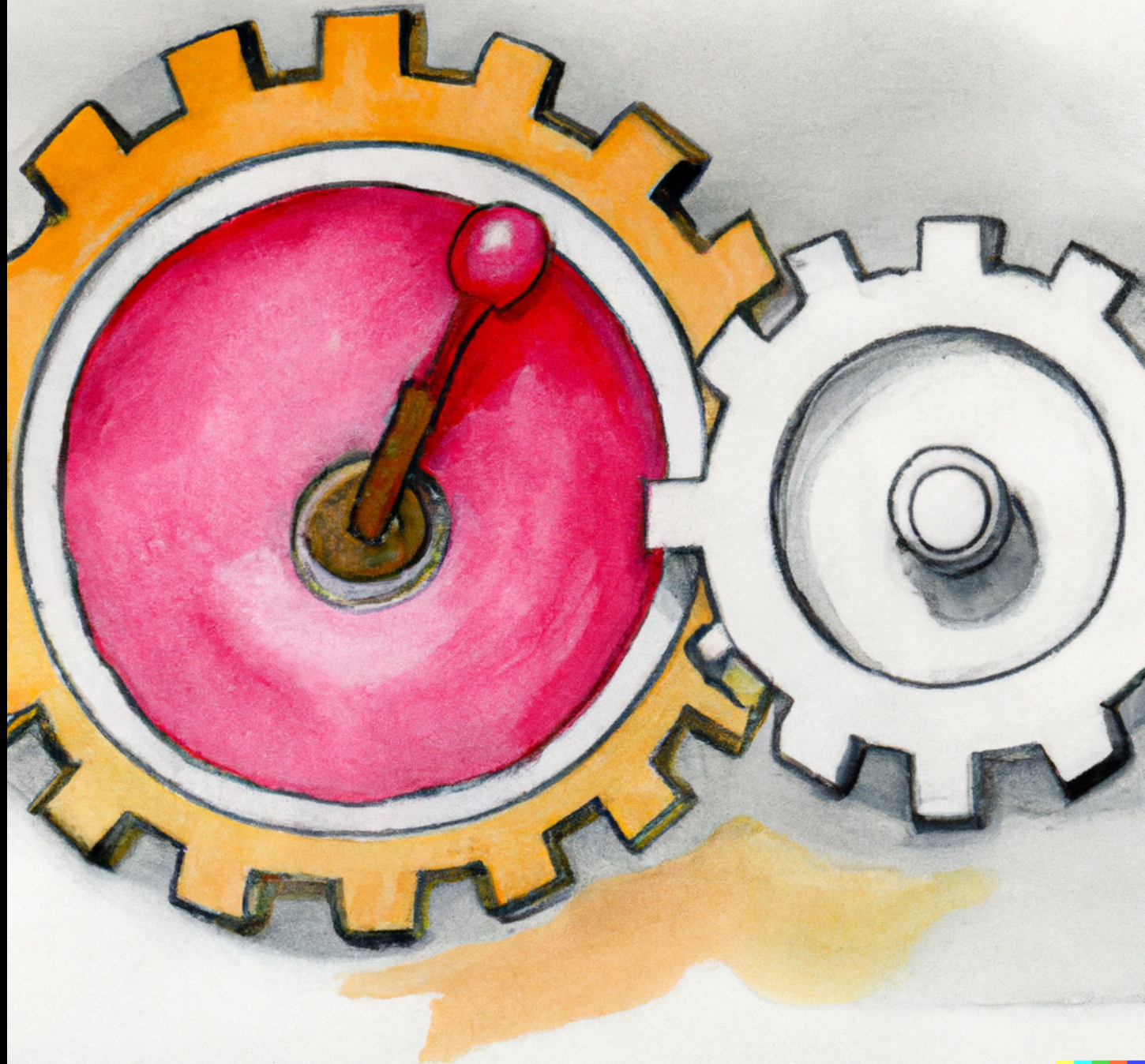
Exponential improvement

The order is chosen to maximize the expected value:

- $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq n$  (tight) –distributions that have at least 3 values in their support.
- $\frac{\text{prophet}}{\lambda\text{-biased}} = \frac{E[V^*]}{E[V_\lambda]} \leq 2$  (tight) –distributions that have 2 values in their support.

Exponential improvement







# Why did George Akerlof not make it to the post office?

- \* An agent has to ship a package till day  $n$ .
- \* One-time effort cost  $c$  to ship the package.
- \* Loss-of-use cost  $x$  each day it hasn't been shipped.

**Cost for shipping the package on day  $t$ :  $c+tx$ .**

=> Package should be sent on the first day.

Instead of sending the package on the first day,  
Akerlof procrastinated...





# Present Bias/focus

## A model of present bias (Akerlof'91, Strotz'55, Pollak'68):

*Costs incurred today are more salient: raised by factor  $b > 1$ .*

- \* The cost for sending the package today is  $bc$
- \* The cost for sending it tomorrow is  $bx + c$ .
- \* Tomorrow is preferable if  $bc > bx + c$ .

## General framework: quasi-hyperbolic discounting (Laibson'97)

Can model procrastination, task abandonment (O'Donoghue-Rabin'08) and benefits of choice reduction (Ariely and Wertenbroch'02, Kaur-Kremer-Mullainathan'10).

# Graph Theoretic Framework for Planning

- \* Previous (theoretical) work mainly focused on the question of when to complete a single task (e.g., Akerlof'91, O'Donoghue-Rabin'99) or when to execute steps of a long term project (O'Donoghue-Rabin'08).
- \* What happens if the task structure is more complicated?
- \* For example, a student should decide which elective classes to take.

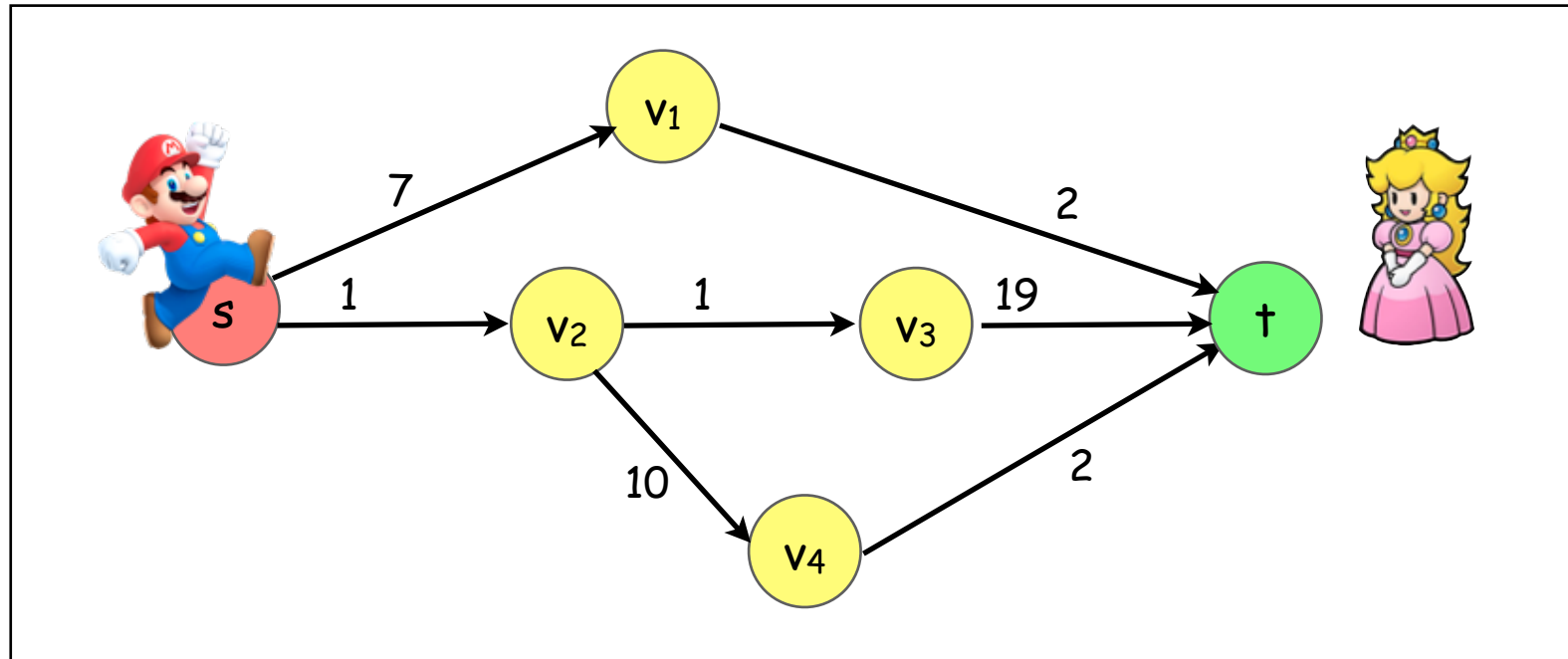




# Graph Theoretic Framework for Present Bias

Kleinberg and Oren'14

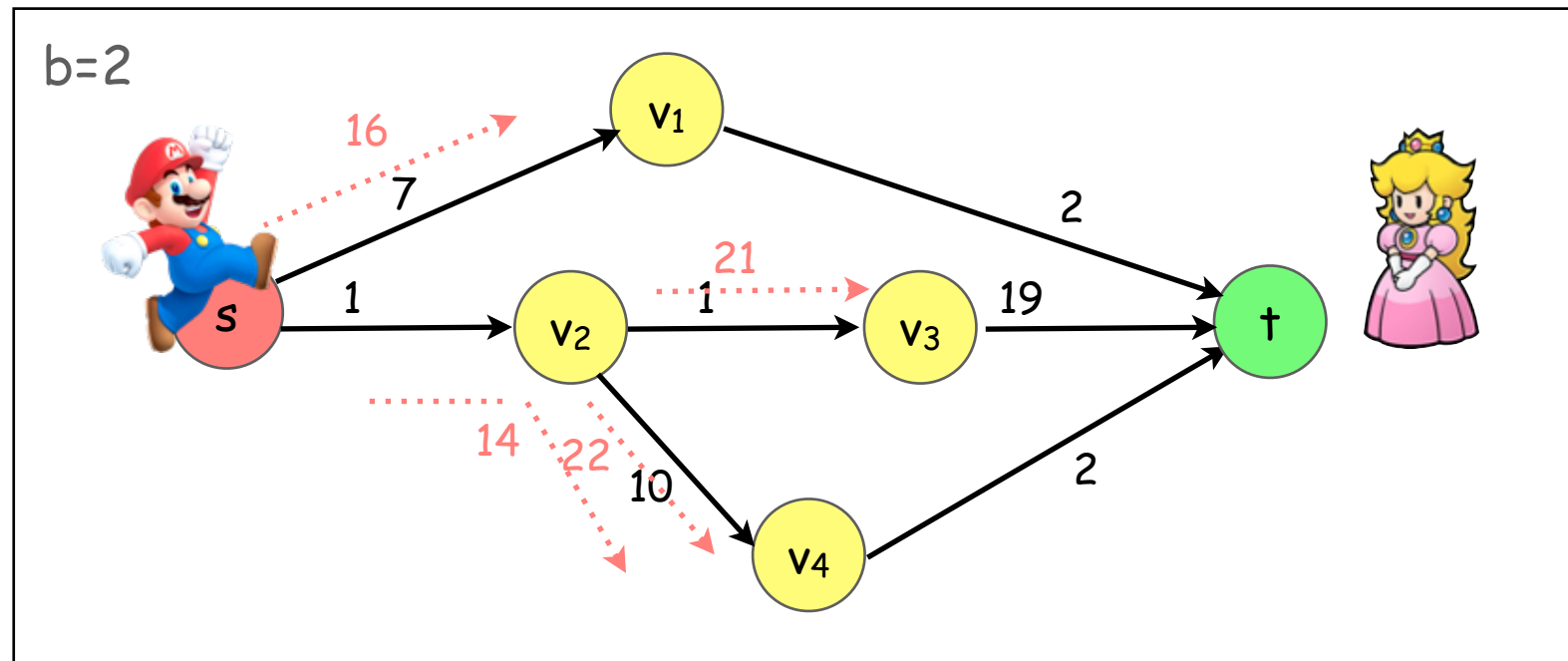
- \* An agent has to achieve some goal (get from  $s$  to  $t$ ).
- \* Nodes represent progress points towards the goal.
- \* Edges represent the tasks that the agent should complete to advance forward.
- \* The graph is a directed acyclic graph.



# Graph Theoretic Framework for Present Bias

Kleinberg and Oren'14

- \* Agent has to achieve some goal (get from  $s$  to  $t$ ).
- \* A *naive* agent plans to follow the shortest path from  $s$  to  $t$ .
- \* From a given node, immediately outgoing edges have costs multiplied by  $b > 1$ .

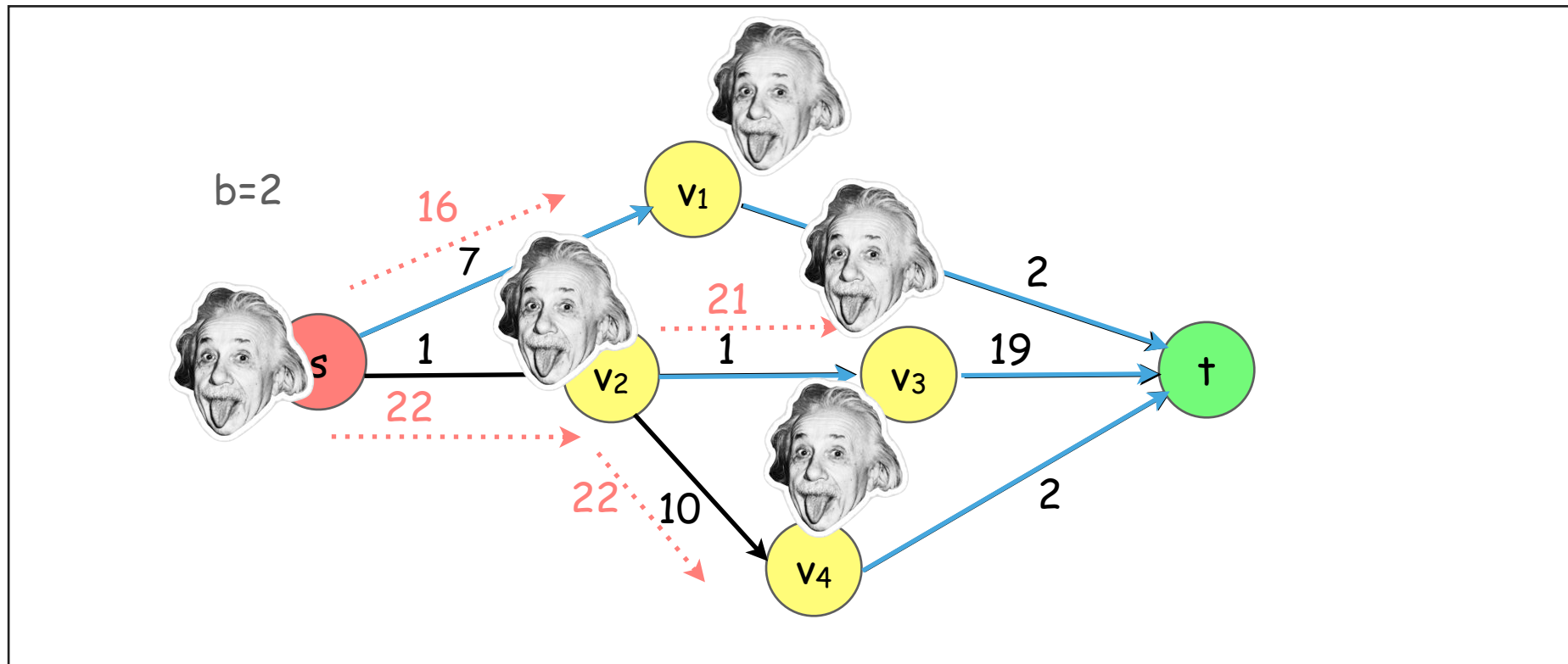


**A naive agent constantly changes its plan**

# Graph Theoretic Framework for Present Bias

Kleinberg, Oren and Raghavan'16

- \* Agent has to achieve some goal (get from  $s$  to  $t$ ).
- \* From a given node, immediately outgoing edges have costs multiplied by  $b > 1$ .
- \* **Sophisticated** agent takes into account his bias when planning a path.

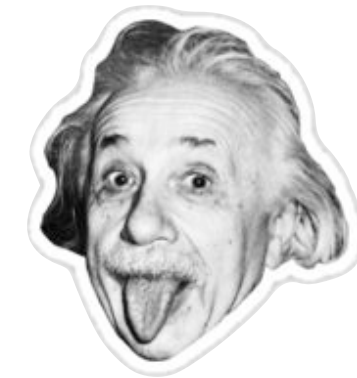


A sophisticated agent makes a plan and sticks to it



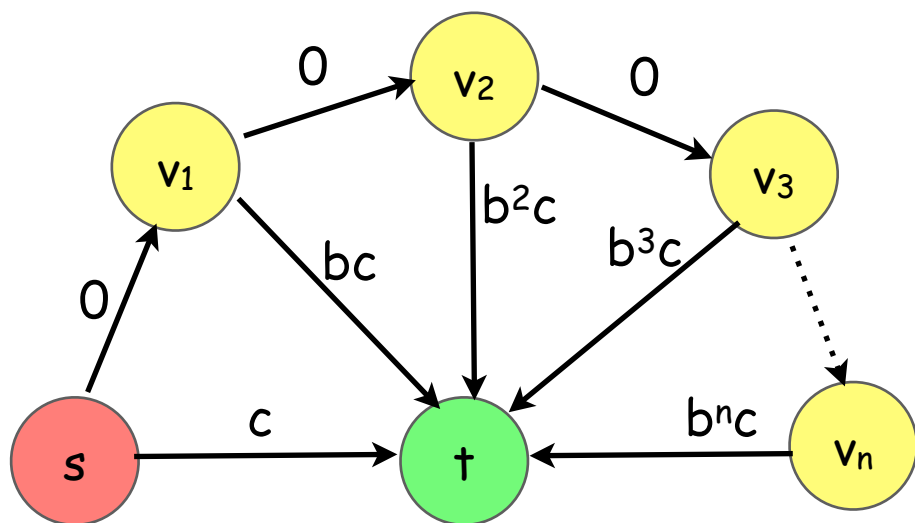


# Cost Ratio



What is the ratio between the cost of a present biased agent and an optimal agent?

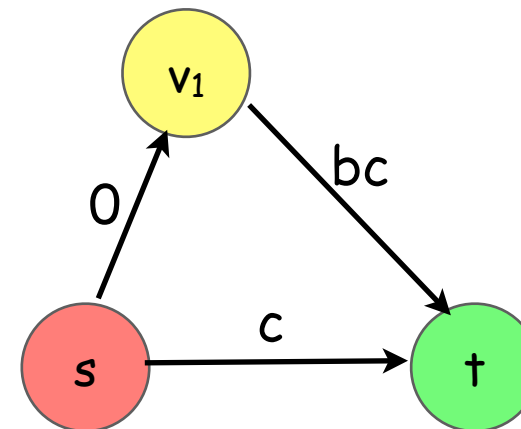
**Answer:** can be as high as  $b^n$



All instances with exponential cost ratio contain this graph as a subgraph (formally minor).

(Kleinberg and Oren'14, Tang et al.'15)

**Answer:** at most  $b$



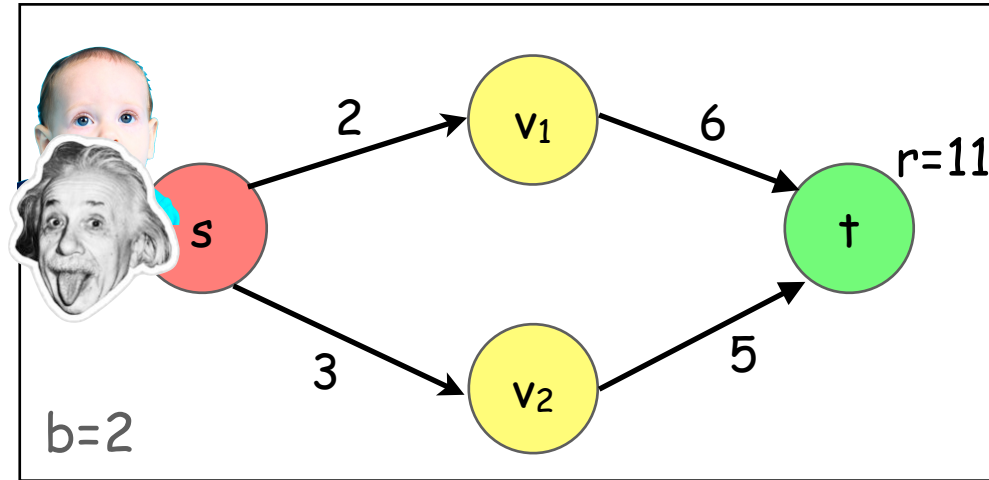
Proof by an inductive argument.

(Kleinberg, Oren and Raghavan'16)

# Variation: Paths with Rewards

- \* An agent that reaches the target receives a reward  $r$ .
- \* A naive agent at node  $v$  continues to traverse the graph if

$$\min_{u \in N(v)} b \cdot c(v, u) + d(u, t) < r$$

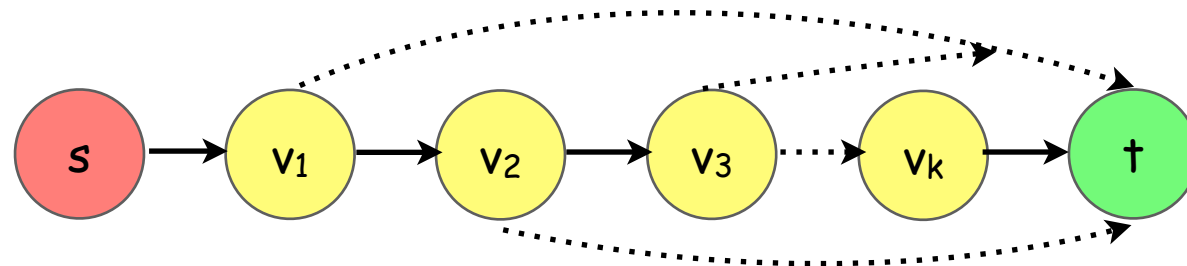


- \* A sophisticated agent goes over the graph in reverse topological order and prunes “dead ends”.

**Distinction:** A Naive agent might stop traversing the graph. A sophisticated agent will either stay at  $s$  or reach  $t$ .

# Choice Reduction

- \* Choice reduction problem: given  $G$ , not traversable by an agent, is there a subgraph of  $G$  that is traversable?
- \* First attempt: if there is a traversable subgraph in  $G$ , then there is a traversable subgraph that is a path.
- \* Correct for sophisticated agents but wrong for naive agents.
- \* A characterization of the structure of minimal traversable subgraphs for naive agents.



- \* For naive agents: NP-completeness [Tang et al '15], Hard to approximate by  $\sqrt{n}$  [Albers and Kraft '16].

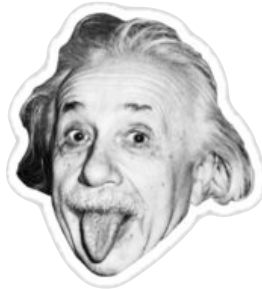


# Minimal Reward

Given a graph what is the minimal reward required for motivating the agent to traverse the graph?

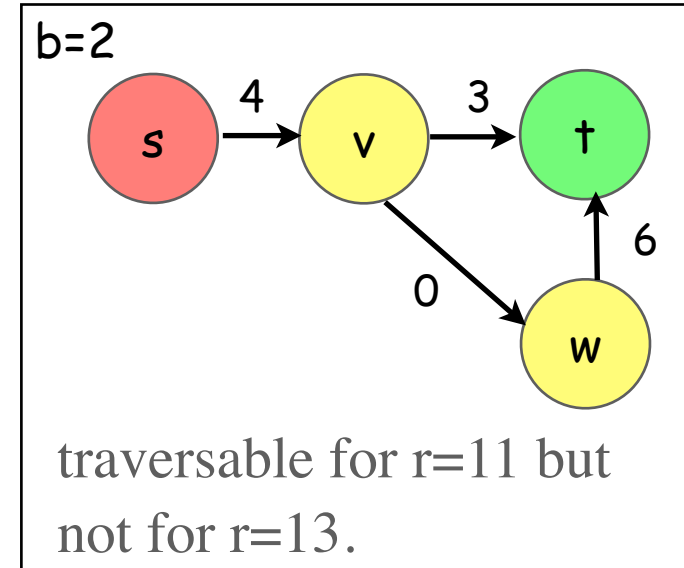


**Answer:** the maximal perceived cost of the path the agent will take without a reward



**Answer: Open**

**Main Challenge:** non-monotone in the reward. The graph might be traversable for a reward  $r$  but not traversable for  $r' > r$ .

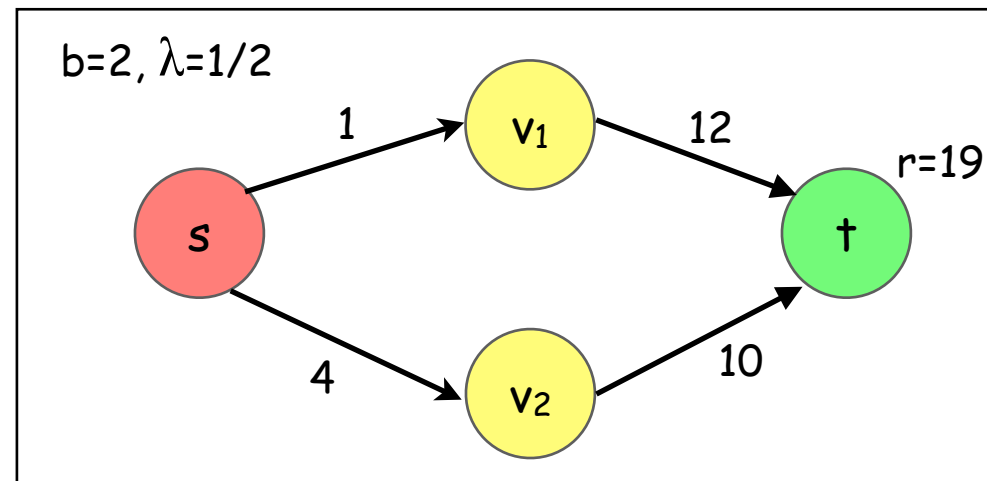


[KOR'16] As  $r$  increases there can be an exponential number of switches between traversable and non traversable.

# Sunk Cost and Present Bias

Kleinberg, Oren and Raghavan '17

- \* Sunk cost - taking into account past costs even when these are irrelevant. (Arkes and Blumer, 1985, Thaler, 1980, 1999)
- \* Under our framework an agent exhibiting sunk cost that already exhibited cost  $C$  will continue to traverse the graph if  $\lambda C$  is greater than the perceived cost for reaching the target minus  $r$ .



# Summary

- Optimal stopping with reference-dependent agents:
  - Agents tend to stop searching prematurely.
  - Random ordering or picking a specific order can help a lot.
- Planning:
  - Graph theoretic framework for planning related biases.
  - Discussed sophisticated and naive agents.
  - Different Phenomena captured by this framework.

